### Tips for Riders
- Signal the operator as you approach.
- Have fare and ID ready and request a transfer when you board — any ID card MUST be presented to the operator.
- Include a clean, dry cloth to keep your ticket or card dry before handing.
- Operators are unable to help load or unload packages, carts, or strollers.
- Please use the bike rack. Bicycles are allowed inside the bus.
- NO HAZARDOUS MATERIALS may be brought on board a DMT vehicle. This includes batteries, weapons, or flammable liquids.
- Pets are not allowed onboard DMT vehicles.
- Service animals are allowed. Any animals that do not behave appropriately, as a service animal would, will not be allowed on DMT vehicles.
- Gates and doors must be open.
- Bicycles are allowed on the bus, per City ordinance.
- No cannabis, in any form is allowed on City property, including DMT vehicles and transfer facilities.
- Property damage to or theft from DMT property will be charged to the rider.
- Complaints or compliments may be made by calling (217) 431-6663 or visiting the DMT office.
- DMT reserves the right to suspend or refuse service to individuals who fail to comply with the rules.

### Route/Schedule Information

#### CTASPOT app, the quickest, most dependable way to buy your ticket and find your bus.
- Download the CTASPOT app or use your browser to find your bus at: www.dmtpublic.atspot.net
- Call (217) 431-6663 for customer service, available 5 am to 9:45 pm weekdays, and 6:30 am to 7:15 pm Saturdays. Closed Sundays.
- Visit www.ridedmt.org for route and schedule information.

#### Holiday Schedule
- DMT does not operate on Sundays or the following holidays:
  - New Year's Day
  - Martin Luther King, Jr. Day
  - Memorial Day
  - Independence Day
  - Labor Day
  - Columbus Day
  - Thanksgiving Day
  - Christmas Day
- DMT operates a Saturday schedule on Christmas Eve and New Year's Eve (no service if these days fall on Sunday).

### Bus Stops

#### 8 Douglas Park

#### 9 Georgetown

#### 10 Danville-Champaign

#### 11 Vermilion

#### 12 Heights - South Danville

#### 13 Tilton

#### 14 Lynch

### Dial-A-Ride Service

This service connects with other routes at 15 and 45 of each hour at the terminal. Call (217) 431-6663 at least one hour in advance to arrange a pickup at any bus stop in the service area. Availability may be limited.

#### Weekends - Service is provided from 9:30 am to 2:45 pm along the following routes:
- 1 Grant/Logan
- 2 Gilbert
- 3 Vermilion
- 4 Bowman
- 5 Fairchild
- 6 Main/Fairchild
- 7 Williams/Main
- 8 Douglas Park
- 9 Georgetown
- 10 Danville-Champaign
- 11 Vermilion
- 12 Heights - South Danville
- 13 Tilton
- 14 Lynch

### Accessible Services

On buses and at terminals, DMT offers accessible services.

For people unable to use regular transit service, para-transit (ADA-rider to destination) service is available. Eligibility for the ADA service is determined by guidelines in the Americans with Disabilities Act. Request for certification should be made to the DMT office. Taxis for ADA rides are available only at the DMT offices. To schedule para-transit rides, certified riders should call (217) 431-6663 one day prior to the date of the requested ride. For ADA ride information, call (217) 431-6663.

### Danville Mass Transit operates service without regard to race, color, or national origin in compliance with Title VI of the Civil Rights Act. For information on how to file a discrimination complaint, contact the Director of Public Transportation OR visit our website: www.ridedmt.org